



## **Commercial Projects**

A PROFESSIONAL SERVICE FROM INCEPTION TO COMPLETION

# Tried, tested and trusted for more than 45 years

Princebuild Limited is a family-run business that has been caring for, maintaining and building properties since 1971.

We specialise in providing a diverse range of services across the construction industry and our business is made up of seven key divisions: Construction, Refurbishment, Insurance, Small Works, Maintenance, Building Services and Renewables.

Our company was founded in Peterborough, where we still have our head office today. operational area to cover the entire East of England, London and the Midlands.

In addition to our Peterborough office we also have offices located in:

- Spalding
- Market Rasen
- Northampton
- London

We currently employ more than 220 people to help us achieve the aims of our business and to deliver the excellent levels of service that our customers have come to expect.

It is the philosophy of our company to maximise our business by growing with existing clients, gaining new clients in our existing operational areas, and most importantly, continuously improving the delivery of our service and the overall satisfaction of our clients.









## Define. Design. Deliver. A professional project, every time!















# Professionally delivered commercial projects

## On budget, on time, every time!

We have delivered commercial projects nationally since our business commenced in 1971 and we possess a wealth of knowledge to serve a broad range of sectors with a diverse spectrum of work. We deliver projects ranging in value up to £10m and regardless of value or type, all of our projects receive the same level of care and attention to detail that our clients have come to expect.

#### A Personal Service

Our personal approach often means that we become involved in a project from its inception. This enables us to draw on our experience and offer innovative solutions for improvements in design, reduction in delivery times and cost saving efficiencies.

#### A Specialist Team

Whether it's the restoration of a listed property or the construction of new retail premises we have the right team to deliver. Our Project Teams are highly trained and experienced and are led by company Directors whose expertise lies in the delivery of commercial projects both on time and to budget.

## **Commercial Sectors:**

- » Retail
- » Health Care
- » Government (MOJ, MOD)
- » Education
- » Local Authority
- » Leisure
- » Automotive
- » Insurance
- » Charities
- » Utilities



#### Delivering the Work

From the commencement of a project we appoint a dedicated, directly employed Project Management team to plan, programme and oversee the works using the latest available technology. They pride themselves in completing all works on time and to an excellent standard, whilst ensuring that our clients receive best value for money. Many of our projects are carried out in accordance with the conditions of BREAAM and Considerate Constructors Schemes, ensuring that environmental issues and the local community remain at the heart of what we do.

### After Care Service

As a company that offers a diverse range of services, our customers can rest assured that we'll be there to assist them long after their main project has been completed. Our maintenance teams are always on hand 24/7, 365 days a year to provide a reactive service, and we also offer Planned Preventative Maintenance packages too.

Commercial Services: Restoration, Renovation, Refurbishment, Construction, Dilapidation, Design & Build, Civil Engineering, Maintenance, Building Services.



## Our people





## Our people are at the heart of what we do and we invest in and develop them to provide our customers with a service that is second to none.

As we are a family-owned business, our people are at the heart of what we do, and we enjoy supporting, training and developing our employees to get the very best from them. In turn, our customers enjoy a service that is second to none.

We provide all of our employees with the opportunity to progress their career with us, and as a result we have a very loyal and long-serving work force who are highly trained and experienced in the area of the business in which they work.

All of our staff and trade operatives are trained in customer care for working within occupied properties and are provided with equality and diversity training, as well as being fully DBS checked. This means our customers can rest assured that they are dealing with a trustworthy and professional team who will deliver a successful project.

All of our trade operatives are provided with the right tools, including a highly specified vehicle, vehicle stock, corporate clothing, personal protective equipment and the latest communication technology to ensure that each job progresses smoothly and efficiently.

In recognition of the investment we make in our staff, we have held the Investors in People accreditation since 2005 and have also received certification from the National Apprenticeship Service.



Our vehicles are equipped with the latest tracking devices, so that if our customers require urgent attention we can locate the closest vehicle to a job. These devices also help us to ensure the safety of all our workers at any given time.

## Health and safety

The health and safety of our people, our clients and the general public is of paramount importance to us. For this reason, we make health and safety everyone's business.

#### **Highly Qualified Staff**

Our company's Health and Safety Department is managed by highly qualified and experienced members of staff who are able to deliver a high level of internal training, including IOSH Managing Safely courses.

#### **Toolbox Talks**

We promote health and safety throughout our business by delivering regular Toolbox Talks to our trade operatives and by having a safety committee consisting of directors, senior managers, administrators and members of our work force.

#### **On-Site Safety**

We promote health and safety on our sites by ensuring that safe working practices are in place before we commence work, and for reactive maintenance works our trade operatives complete a site-specific risk assessment upon arrival at site.

#### **Caring For The Environment**

Just as importantly, we also respect and care for the environment in which we work, and have developed many practices and procedures to minimise the impact of our business operations on the environment. We are particularly proud of our procedures for processing the waste that arises from our work and of the way in which (by waste segregation) we ensure that only a minimal amount of our waste ends up in landfill.

Our company has the following Health and Safety and Environmental accreditations:

- OHSAS 18001 (Health and Safety Management)
- CHAS (Contractors Health and Safety Assessment Scheme)
- Safecontractor Approved
- ISO 14001 (Environmental Management)
- Investors in the Environment (iiE)













Peterborough Environment City Trust



# Why choose Princebuild?

Whether it's because our company offers a professional, friendly service or because get the job done, our customers return to us time and time again.

- Dedicated, loyal, long-serving team who are passionate about delivering high-quality work
- Full turnkey solutions, including planning and design
- Ability to listen and adapt to customers' needs
- Easily accessible and auditable systems
- All employees are DBS checked
- Only use quality products from leading manufacturers, with a
- Guaranteed 24/7 emergency service

Our company is large enough to provide a first-class, reliable service, but still small enough to appreciate the values of each and every customer we serve.

- Princeclean

DESIGN. INSTALLATION. MAINTENANCE. SURVEYING. SERVICING. UPGRADING. PLUMBING. HEATING. ELECTRICAL. JOINERY. BRICKLAYING. GROUNDWORKS. PLASTERING. DECORATING. ROOFING. AIR-CONDITIONING. REFURBISHMENT.

## The services we provide

Through our network of strategically located offices and seven key divisions we offer a full range of 'in-house' services for domestic, commercial and industrial properties.

Emergency Call-Out Service

Maintenance - Reactive, Void, Cyclical and Planned Maintenance Contracts

Small Works - Disabled Adaptations, Renovations, Extensions, Kitchens and Bathrooms

Building Services - Mechanical, Electrical and **Air-Conditioning Services** 

Insurance – Fire, Flood, Subsidence, Storm, Accidental and Impact Damage

Refurbishment – Domestic, Commercial and Industrial Refurbishments

**Construction** – Domestic, Commercial and Industrial Design and Build

**Renewables** – All forms of design and installation, provided by our specialist division Princeenergy

Cleaning – All types of specialist cleaning provided by our subsidiary business

# Our valued clients include...



## OVER 1000 CLIENTS HAVE PUT THEIR TRUST IN OUR SERVICES

# Our company your community

At Princebuild we care about the communities we interact with and we work in partnership with them to make a positive impact - economically, environmentally and socially.

We understand how important the local community is, and consequently make sure it is at the heart of everything we do.

Our corporate and social responsibility policy highlights this commitment and it works to identify social issues that are relevant to our business and are important to the communities we serve.

Each year we commit to supporting local charities, businesses and communities by organising fundraising events, providing sponsorship or offering our services for free to help make a difference. The cumulative effect of this work and support equates to tens of thousands of pounds each year.

Below are just some of the community and fundraising projects we are proud to work with and support:

- Peterborough United
- Macmillan Cancer Support
- Sue Ryder Care
- Boston College
- The Salvation Army
- The Amazon Children's Wards
- New College Stamford



- South Lincs Group Training Association
- Spalding RFC
- NSPCC
- Children in Need
- Mind CPSL
- When you Wish Upon a Star
- Business in the Community





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