



Healthcare Building Solutions

Providing a trusted service for your properties and residents

Tried, tested and trusted for more than 45 years

Princebuild Limited is a family-run business that has been caring for, maintaining and building properties since 1971.

We specialise in providing a diverse range of services across the construction industry and our business is made up of seven key divisions: Construction, Refurbishment, Insurance, Small Works, Maintenance, Building Services and Renewables.

Our company was founded in Peterborough, where we still have our head office today. Over the years we have expanded our operational area to cover the entire East of England, London and the Midlands.

In addition to our Peterborough office we also have offices located in:

- Spalding
- Market Rasen
- Northampton
- London

We currently employ more than 220 people to help us achieve the aims of our business and to deliver the excellent levels of service that our customers have come to expect.

It is the philosophy of our company to maximise our business by growing with existing clients, gaining new clients in our existing operational areas, and most importantly, continuously improving the delivery of our service and the overall satisfaction of our clients.



Define. Design. Deliver.

A professional project, every time!



Quality healthcare building solutions

We have been delivering services to the Healthcare Sector since the inception of our business, and our level of experience working within Nursing Homes, Care Homes, Rest Homes, Medial Centres and Hospitals has made us the contractor of choice for many clients.

We offer a diverse range of services from maintenance contracts through to complete refurbishments and extensions, including specialist aspects of work such as sensory furnishings and patient specific adaptations, with much of the work being delivered by our own directly employed workforce.

Our specialist teams have built up an excellent reputation for delivering projects in live working environments, where careful consideration is given and planning implemented to minimise disruption for patients and residents, as well as the staff caring for them.


It is our belief that good communication is key to a successful project and therefore we pride ourselves in regularly updating all those affected by our works, including the client, residents, and where necessary the general public with our latest progress. This is achieved by holding get-togethers and distributing newsletters.

All of our staff and trade operatives are DBS checked so our clients can rest assured that they are always in safe hands.



The services we provide

Through our network of offices and seven key divisions we offer a full range of 'in-house' services for domestic, commercial and industrial properties.

-  **Emergency Call-Out Service**
- **Maintenance** - Reactive, Void, Cyclical and Planned Maintenance Contracts
- **Small Works** - Disabled Adaptations, Renovations, Extensions, Kitchens and Bathrooms
- **Building Services** - Mechanical, Electrical and Air-Conditioning Services
- **Insurance** - Fire, Flood, Subsidence, Storm, Accidental and Impact Damage
- **Refurbishment** - Domestic, Commercial and Industrial Refurbishments
- **Construction** - Domestic, Commercial and Industrial Design and Build
- **Renewables** - All forms of design and installation, provided by our specialist division **Princeenergy**



DESIGN. INSTALLATION. MAINTENANCE. SURVEYING. SERVICING. UPGRADING. PLUMBING. HEATING. ELECTRICAL. JOINERY. BRICKLAYING. GROUNDWORKS. PLASTERING. DECORATING. ROOFING. AIR-CONDITIONING. REFURBISHMENT.

Case Study:

Frys Court, Oxford Citizens Housing Association

Project Title:	Sheltered Housing Refurbishment and Construction
Value:	£420,000
Duration:	24 weeks

With extensive experience of working with Housing Associations, Trusts and Local Authorities across the UK, Princebuild was the perfect choice for OCHA when the organisation was looking for a reliable and reputable company to carry out works on their Extra Care Sheltered Housing Units.

Frys Court supports independent living for people over the age of 55 needing extra care. The one bedroom flats adjoin communal areas in which residents enjoy social activities such as bingo and practical facilities such as a laundry and garden area.

The project involved extensive works including the construction of a new lobby, two new flats, an extension to the existing dining room, external landscaping and internal decoration.

Princebuild staff had to be mindful of the residents on site, many of whom require day-to-day assistance. It was important that the units remained habitable, with disruption to the occupants kept to an absolute minimum. Residents were kept up-to-date on progress at all stages of the project through weekly Resident Meetings which were held by Princebuild.

Staff at OCHA were appreciative of the care taken by Princebuild staff. Peter Moore, 55+ Team Leader at the GreenSquare Group which includes OCHA comments; “Working on projects where residents are in occupation requires a delicate touch, particularly when those residents are amongst the more vulnerable members of our society.

“The staff at Princebuild were very accommodating and every care was taken to ensure noise was kept to a minimum and the work was carried out in an efficient manner, keeping the project running on time and to budget.”



Case Study:

Bedford Hospital NHS Trust

Project Title:	Dementia Wards Refurbishment
Value:	£500,000
Duration:	26 weeks

The refurbishment of Bedford Hospital’s two Dementia Wards involved the installation of not only necessary patient welfare facilities, nurse’s stations and drugs lockers, but also the addition of a brand new Cinema Room, brightly coloured flower murals above the patient’s beds and the fitting of a new patient friendly signage system.

Due to the specific type of illness the patients suffer from; colours, objects, photos and videos are all very important and can assist greatly with the patients hospital stay. For this reason colour coded images were added above the bed bays to help patients identify their own beds much easier than by name or number.

The work to the fourth storey wards involved a full refurbishment programme which created its own challenges, as we were unable to use the hospitals lifts. As a consequence all materials had to be brought safely up the stairs and along busy hospital corridors.

Dust and noise had to be kept to a minimum to allow the hospital to continue to look after patients, and the wards had to remain open while the work was carried out. A demountable hoarding system was used to overcome this challenge and allow the wards to remain operational.

One particular challenge was taking up the old floors, which contained asbestos, and laying new floors whilst keeping the corridors functional. This was achieved by using a tent system for the operatives to work in which could also be dismantled quickly if required.

The impact of the changes were instant, for staff, patients and their families, improving patient care, making life easier for Hospital staff and making staying in or visiting the Wards a much more pleasant experience.



Case Study:

Sue Ryder Hospice

Project Title:	Duchess of Kent Hospice Refurbishment
Value:	£950,000
Duration:	26 weeks

The refurbishment of this Sue Ryder Hospice involved a complete internal upgrade of the Hospice and the addition of a new external link corridor and extension to the entrance, enabling the building to meet the changing needs of the patients and compliance with current regulations.

The Duchess of Kent Hospice in Reading is a 15 bed Inpatient Unit providing specialist end of life care to terminally ill patients. All the beds are in private rooms with en-suite facilities and views over the attractive courtyard garden. The Hospice also provides Day Care to patients who are still able to live in their homes but need additional support.

The project was carried out in two phases so that the Inpatient area and Day Care Patients area could be completed as separate phases. This helped to keep as much of the Hospice up and running as possible while the works were completed.

The project saw a complete refurbishment in all areas of the Hospice including the extension to the entrance and the construction of an external link corridor. In addition new security measures were put in place and a new Nurse Call System installed.

Maria Turnbull, Interim Palliative Care Services Manager at the Hospice said: “The workmen were great and even when we started moving patients back into the completed areas of the building they were very understanding and worked around the patients.

“The refurbishment has transformed the hospice into a place of space, light and brightness. It feels fresh and new and we are all very happy with the end result.”



Case Study:

Craegmoor Group Refurbishment

Project Title:	Charnwood Lodge Care Home Refurbishment
Value:	£690,000
Duration:	20 weeks

Charnwood Lodge is one of the leading facilities caring for people with mental health issues, learning difficulties and autism spectrum. The property required a full refurbishment and as a Framework Contractor for Craegmoor, with extensive experience of working in occupied properties, Princebuild was chosen to carry out the work.

A phased plan of work was required to ensure the services provided in the building could continue with as little interruption as possible.

The Care Home required full internal and external refurbishment and over the course of the project all main bedrooms were redecorated, communal areas were upgraded and four self-contained independent living assessment flats were fully refurbished.

A complete mechanical and electrical upgrade was required throughout the property to meet current legislation and all floor coverings were replaced. A brand new Sensory Room was installed incorporating bright colours and soft furnishings and the property was fully redecorated inside and out.

The Programme of Works brought the property up to a very high standard and further improved the facilities provided for the residents.





Why choose Princebuild?

Whether it's because our company offers a professional, friendly service or because our clients know we have the right tools to get the job done, our customers return to us time and time again.

- Trusted family business, trading for more than 45 years
- Five offices strategically located to serve the East of England
- Dedicated, loyal, long-serving team who are passionate about delivering high-quality work
- Full turnkey solutions, including planning and design
- Services for domestic, commercial and industrial clients
- Ability to listen and adapt to customers' needs
- All employees are DBS checked
- Easily accessible and auditable systems
- Positive health and safety culture
- Only use quality products from leading manufacturers, with a vast knowledge of local suppliers
- Guaranteed  emergency service
- Directly employ the majority of trade disciplines required for carrying out all forms of Healthcare work

Our company is large enough to provide a first-class, reliable service, but still small enough to appreciate the values of each and every customer we serve.

Our people



Our people are at the heart of what we do and we invest in and develop them to provide our customers with a service that is second to none.

As we are a family-owned business, our people are at the heart of what we do, and we enjoy supporting, training and developing our employees to get the very best from them. In turn, our customers enjoy a service that is second to none.

We provide all of our employees with the opportunity to progress their career with us, and as a result we have a very loyal and long-serving work force who are highly trained and experienced in the area of the business in which they work.

All of our staff and trade operatives are trained in customer care for working within occupied properties and are provided with equality and diversity training, as well as being fully DBS checked. This means our customers can rest assured that they are dealing with a trustworthy and professional team who will deliver a successful project.

All of our trade operatives are provided with the right tools, including a highly specified vehicle, vehicle stock, corporate clothing, personal protective equipment and the latest communication technology to ensure that each job progresses smoothly and efficiently.

In recognition of the investment we make in our staff, we have held the Investors in People accreditation since 2005 and have also received certification from the National Apprenticeship Service.



Our vehicles are equipped with the latest tracking devices, so that if our customers require urgent attention we can locate the closest vehicle to a job. These devices also help us to ensure the safety of all our workers at any given time.

Health and safety

The health and safety of our people, our clients and the general public is of paramount importance to us. For this reason, we make health and safety everyone's business.



Brian Sutherland BSc (Hons) CMIOSH RMaPS OSHCR
Health & Safety Manager

Highly Qualified Staff

Our company's Health and Safety Department is managed by highly qualified and experienced members of staff who are able to deliver a high level of internal training, including IOSH Managing Safety courses.

Toolbox Talks

We promote health and safety throughout our business by delivering regular Toolbox Talks to our trade operatives and by having a safety committee consisting of directors, senior managers, administrators and members of our work force.

On-Site Safety

We promote health and safety on our sites by ensuring that safe working practices are in place before we commence work, and for reactive maintenance works our trade operatives complete a site-specific risk assessment upon arrival at site.

Caring For The Environment

Just as importantly, we also respect and care for the environment in which we work, and have developed many practices and procedures to minimise the impact of our business operations on the environment. We are particularly proud of our procedures for processing the waste that arises from our work and of the way in which (by waste segregation) we ensure that only a minimal amount of our waste ends up in landfill.

Accreditations

Our company has the following Health and Safety and Environmental accreditations: OHSAS 18001 (Health and Safety Management), CHAS (Contractors Health and Safety Assessment Scheme), Safecontractor Approved, ISO 14001 (Environmental Management)



Our healthcare sector clients include...



Other valued clients...



OVER 1000 CLIENTS HAVE PUT THEIR TRUST IN OUR SERVICES

Our company your community

At Princebuild we care about the communities we interact with and we work in partnership with them to make a positive impact - economically, environmentally and socially.

We understand how important the local community is, and consequently make sure it is at the heart of everything we do.

Our corporate and social responsibility policy highlights this commitment and it works to identify social issues that are relevant to our business and are important to the communities we serve.

Each year we commit to supporting local charities, businesses and communities by organising fundraising events, providing sponsorship or offering our services for free to help make a difference. The cumulative effect of this work and support equates to tens of thousands of pounds each year.

Below are just some of the community and fundraising projects we are proud to work with and support:

- Peterborough United
- Macmillan Cancer Support
- Sue Ryder Care
- Boston College
- The Salvation Army
- The Amazon Children's Wards
- New College Stamford
- South Lincs Group Training Association
- Spalding RFC
- NSPCC
- Children in Need
- Mind CPSL
- When you Wish Upon a Star
- Business in the Community





PRINCEBUILD

meeting your **property** needs... today

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